



PLASTIC &
RECONSTRUCTIVE
SURGERY

OFFICE APPOINTMENT CANCELLATION POLICY

As Dr. Kerner's office appointment time is limited due to her heavy surgery schedule, it is necessary to institute a policy for canceling an office appointment.

Botox® comes frozen and must be used quickly after opening. Three patients are treated from each vial, so when one person cancels on short notice, two other patients are penalized and forced to reschedule. Thus 48 hours notice will be required. **If 48 hours notice is NOT given for the cancellation or rescheduling of a Botox appointment**, a \$150 non-refundable credit card deposit will be required to schedule your next appointment. The \$150 will be applied to your Botox treatment if you keep the appointment and is not in addition to the cost of the Botox.

Consultation visits for cosmetic surgery require one hour of Dr. Kerner's office time be set aside. If two one hour visits are missed or canceled with less than 48 hours notice, no further appointments will be granted.

By your signature below, you acknowledge you have read and understand the above policy and agree to abide by its terms.

Printed name of patient

Signature of Patient

Date

Signature of witness